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WARRANTY

Wonder Workshop™, Inc.: Limited Physical Product Warranty & 30-Day Return Policy

Wonder Workshop™, Inc.'s offers the following coverage for your robots and accessories (the "Product").

1. For Thirty (30) days after date of order shipment by Wonder Workshop™, Inc., we will refund the purchase price or exchange the Product.
2. For One (1) year after purchasing the Product, you will be covered by our Limited Warranty.
3. For consumer purchases made outside the U.S., you may have different or additional rights.

Retail Return Policy: Physical Product purchased from an authorized Wonder Workshop, Inc. retailer

Contact the retailer you purchased the Products from for their return policy.

30 Day Return Policy: Physical Product purchased from Wonder Workshop, Inc. at [makewonder.com](https://www.makewonder.com)

If you are not satisfied with your Product within 30 days from date of order shipment, you may return it after obtaining a Wonder Workshop, Inc. return material authorization ("RMA"). The RMA may be obtained by going to our website customer support section (help.makewonder.com) or contacting support@makewonder.com. The Product must be received by us within 10 days after issuance of the RMA. It is your responsibility to prepay all shipping charges; you assume all risk of loss or damage to the Product while in transit.

Note: We recommend a method that allows you to track your return shipment.

- If the Product is returned unused, in new condition, and in the original packaging, including any accessories, manuals, documentation, and registration that shipped with the Product, we will exchange it or refund 100% of the purchase price.
- If the Product was opened, used and repackaged for a return, during the 30 day period following date of shipment by Wonder Workshop, Inc., then you are responsible for paying the cost to ship it back to Wonder Workshop, Inc. There is no restocking fee. Product must be suitably protected during shipment using cushioned packaging, bubble wrap or similar protective measures.
- If you return Product to us (a) without a Wonder Workshop, Inc. RMA, (b) beyond the 30 day return period, or (c) without proper protective packaging, we retain the right to refuse the refund.
- Please allow a minimum of 2 weeks for us to credit the account used to make the original purchase. Shipping and handling charges, gift wrap fees, and taxes and duties (e.g., state, customs, VAT) are not part of the original purchase price and are not refundable.
- The RMA number must be included with the returned Product to process your refund.

1 Year Limited Warranty: Physical Product

Wonder Workshop, Inc. warrants the Product against defects in materials and workmanship under normal use for a period of 1 year from the date of purchase (“Warranty Period”). If a Product defect arises and a valid claim is received by us within the Warranty Period, Wonder Workshop, Inc., at our discretion, will either (1) repair the Product at no additional charge, (2) exchange the Product for new Product if the Product is still being manufactured, or substitute an alternative Product of equal or greater value, or (3) exchange the Product for a refurbished Product as long as the replacement meets the original Product specification. A replacement Product or part assumes the remaining warranty of the original Product or 90 days from the date of replacement or repair, whichever is longer. For consumer purchases made outside the U.S., you may have different or additional rights.

This limited warranty does not cover loss or damage resulting from (1) accident, abuse, misapplication, or any unauthorized repair, modification or disassembly; (2) improper operation or maintenance, usage not in accordance with Product instructions or connection to improper voltage supply; (3) lost parts originally supplied with the Product; (4) normal wear and tear; or (5) any software defects or failures.

This limited warranty does not, under any circumstances, cover the replacement of or reimbursement for any product that is not a Wonder Workshop, Inc. product.

Except where prohibited by applicable law, this limited warranty is non-transferable and is limited to the original purchaser and the country in which the Product was purchased.

This remedy is your sole and exclusive remedy and is in lieu of all other express warranties. Any implied warranties on the Product prescribed by statute, including, but not limited to an implied warranty of merchantability or fitness for a particular purpose, are expressly limited to the one-year period described above. For consumer purchases made outside the U.S., you may have different or additional rights. Wonder Workshop, Inc. reserves the right to modify this warranty prospectively at any time in its sole discretion.

LIMITATION ON DAMAGES: IN NO EVENT WILL WONDER WORKSHOP, INC. BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY. SUCH DAMAGES INCLUDE, BUT ARE NOT LIMITED TO, LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, HARDWARE OR SOFTWARE, COST OF ANY SUBSTITUTE EQUIPMENT, CLAIMS OF THIRD PARTIES, INJURY TO PROPERTY, AND/OR LOSS OF GOODWILL. SOME STATES/COUNTRIES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS AND/OR EXCLUSIONS OR LIMITATION OF LIABILITY MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION.

Instructions to Obtain Warranty Service:

Contact support@makewonder.com to determine if your Product is eligible for warranty replacement. If you qualify, you must return the Product with the provided shipping label in either its original packaging or packaging providing an equal degree of protection, to the address specified by us. In accordance with applicable law, we may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during service, and we will not be responsible for any such damage or loss. For specific instructions on how to obtain warranty service on your Product, visit our website at help.makewonder.com